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(814)237-0902 FAX: (814)861-8137

RETURN FORM

To obtain RMA (Return Materials Authorization) service for a product, please complete the following signed form to us at **(814)861-8137** and a customer service representative will contact you within 48 hours. Incomplete or missing information will delay processing.

Please do not ship items before receiving an RMA number. **Any package which does not have an RMA number will not be returned to you!**

Type of problem: _____
(defective merchandise, incompatible, do not want item, incorrect item ordered, incorrect item shipped, freight damage, etc.)

Your name: _____

Daytime phone: _____ **Email address:** _____

Order number: _____ **Order date:** _____

Product description: _____

Quantity: _____

Serial number(s): _____

Manufacturer case number (if available): _____

Description of problem: _____

Signature: _____ **Date:** _____